

ZUIDERDAM



Defining the future of cruising, the *ms Zuiderdam* (pronounced ZI-der-dam) began her inaugural season in 2002 as the first of the Vista Class cruise ships. Forward-looking in both design and spirit *ms Zuiderdam* trumpeted the arrival of a new age in cruising. *ms Zuiderdam* dazzles guests with more of everything they desire on a cruise ship: more staterooms with verandahs for private dining, sunning and relaxing; more dining choices from fancy dress-up dinners to casual pool-side dining; more ways to be pampered in The Greenhouse Spa and Salon. This spectacular cruise ship delights guests with an unforgettable onboard experience.

SHIP FACTS

Tonnage: 82,000

Date commissioned: 2002

Country of registration: Netherlands

Maximum capacity: 1848

Number of crew: 800

Crew nationality: Indonesian & Filipino

Officer nationality: Dutch

Language spoken: Multi-Language

Length: 950 feet

FACILITIES/ON-BOARD ACTIVITIES

Athletic/Exercise Facilities

Volleyball Court
Basketball Court
Fitness Center
Golf Simulators
Gymnasium

Entertainment/Recreation

Art Gallery
Bars/Lounges/ Night Clubs - 13
Casino

Deck Tennis
Library
Internet Centre
Nautica/Spa
Photo Shop and Photo Gallery
Pools - Indoor
Pools - Outdoor - 2
Video Arcade

Health and Beauty

Greenhouse Spa & Salon
Hair Stylist
Massage Room - 2
Sauna/Steam Rooms – 2

Dining

Cafe - 2
Dining Rooms - 2
Grill
Room service

Shopping

Boutiques - 2
Duty-free shopping

Kids & Teens

Club HAL
Kid Zone
Wave Runner

Services

Handicapped Accommodations
Laundry/Ironing/Dry Cleaning Service
Baby Sitting
Photo Processing
Print Shop

Ship Facilities

Air Conditioning
Complimentary Deck Chairs
Electric Current (220AC/110AC)
Elevators - 18
Observation Lounge
Scenic Elevators
Wheelchair-accessible Cabins – 28

STATEROOM AMENITIES

All rooms offer

2 twin beds that can convert to a Queen or King
Color TV
Music Console
Private Showers

Radio/Stereo
Safe-Deposit Box
Telephones
Voicemail

Interior Stateroom aprox. 183-207 square feet (NN, N, MM, M, L, K, J & I)



Ocean-view Stateroom aprox. 185 square feet (HH, H, GG, G, F, E, DD, D, C)

All G-category staterooms have a partial sea view. All GG-category staterooms have fully obstructed views. All H- & HH-category staterooms have fully obstructed views.



Includes additional amenities as

Bath & shower

Verandah Stateroom aprox. 249 square feet including Verandah (VH, VF, VC, VE, VD, VB, VA)



Includes additional amenities as

Bath & shower
Sitting area
Floor-to-ceiling windows.

Superior Verandah Suite aprox. 389 square feet including Verandah (SS, SY, SZ)



Includes additional amenities as

Bathroom with dual sink vanity
Full-size whirlpool bath & shower & additional shower stall
Large sitting area
Dressing room
1 sofa bed for 1 person,
Floor-to-ceiling windows

Deluxe Verandah Suite aprox. 510 square feet including Verandah (SA, SB, SC)



Includes additional amenities as

- Bathroom with dual sink vanity
- Full-size whirlpool bath & shower & additional shower stall
- Large sitting area
- Dressing room
- 1 sofa bed for 2 persons
- Floor-to-ceiling windows

Penthouse Verandah Suite approx. 1318 square feet including Verandah (PS)



Includes additional amenities as

- Oversize whirlpool bath & shower & additional shower stall
- Living room
- Dining room
- Dressing room
- Private verandah with whirlpool
- Pantry
- 1 sofa bed for 2 persons
- Microwave
- Refrigerator
- Guest toilet
- Private stereo system
- Floor-to-ceiling windows

DINING INFORMATION

How better to enhance your onboard experience than to provide incomparable cuisine in a variety of wonderful ways. Bountiful buffets and dress-up dinners, hors d'oeuvres on your

verandah or a picnic on the beach are just a few of the dining options awaiting you aboard a Holland America Line cruise vacation

Number of Dinner Sitting Options: 4

Holland America Line ships offer open seating for breakfast and lunch.

There are four sittings for dinner on our ships. Dinner times are 5:45 pm (First Upper), 6:15 pm (First Lower), 8:00 pm (Main Upper) and 8:30 pm (Main Lower).

For all Alaska cruises, dinner times are 5:30 pm (Early Upper), 6:00 pm (Early Lower), 7:45 pm (Main Upper) and 8:15 pm (Main Lower).

You may request any sitting time, table size and with whom you wish to sit. All such requests should be made through your travel agent in advance of sailing. Requests will be confirmed or waitlisted at the time of booking. Table numbers and table size are on request only and will be assigned by the Maitre d' on board.

MAIN DINING ROOM

Two-tiered dining room with fine art and antiques
Elegant details including Rosenthal china & Vista white table linens
Two expert servers per table
Knowledgeable wine stewards
Elegant five-course meals
Enhanced food program with culinary consultant Master Chef Rudi Sodamin
Four dinner sittings in the main Dining Room (two on ms *Prinsendam*)

PINNACLE GRILL DINING EXPERIENCE

Intimate, reservations-only dining
Fine dining featuring Sterling Silver beef and fresh seafood
Luxurious appointments including Bulgari® china, Riedel® stemware and Frette® linens
Extensive wine list

OTHER DINING

Complimentary in-room dining
Made-to-order dinner entrees and tableside waiter service in the enhanced Lido - popular casual dining alternative. Healthy alternative meals in all restaurants, including low carbohydrate options

Special Diet: Available upon request

Clothing and dress code

The right clothing can make a big difference in the enjoyment of your cruise. First and foremost, dress for comfort. Daily life aboard ship and in ports of call is laid-back and casual. You are encouraged to wear whatever makes you feel most comfortable-sportswear, shorts, sundresses, slacks, and so on. Warmer climates call for clothing made of lightweight, breathable fabrics. For cooler climates casual cloths are suggested, that can be layered easily and possibly a raincoat and waterproof hat or umbrella and gloves. Bring a swimsuit-all ships have pools and whirlpools. Shoes and a cover-up over a bathing suit when walking through the interior of the ship are requested.

If you'd like to jog on deck or work out in the fitness center, bring workout gear. Footwear should include comfortable walking shoes for visits ashore and sandals or rubber-soled shoes for

strolling on deck.

Evening dress falls into three distinct categories. Each night a daily program will be delivered to your stateroom announcing the suggested dress for the following evening. Comfortable, relaxed clothing is fine for evenings designated as casual; however, T-shirts, jeans, swimsuits, tank tops and shorts are not allowed in the dining room, Lido restaurant, or public areas during the evening hours. During informal nights, dresses or pantsuits for women and jackets (tie optional) for men are standard.

On festive formal evenings, women usually wear cocktail dresses or gowns and men usually wear business suits or tuxedos. There are approximately two formal nights per week. (Gentlemen: Although business suits or tuxedos are suggested attire for formal evenings, they are certainly not required. You are welcome to wear a jacket and tie on formal nights). Formalwear for ladies and gentlemen can be pre-ordered for your use for the duration of your cruise.

In order to complement fellow guests, Holland America asks that you observe the suggested dress code throughout the entire evening.

Gratuity Policy

Exceptional service is part of the Holland America cruise experience. Because you are a guest, it is Holland America's goal to make sure you receive the finest service possible. And they have made it easy for you to reward excellent service onboard.

A gratuity of \$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service onboard exemplary and, should you wish to make adjustments, you may do so at the end of the cruise by contacting the front desk.

In terminals, airports, ports of call and on shore excursions, it is suggested that you extend gratuities consistent with customary local practices.

Bar and Wine Service Charge

A 15% service charge will be automatically added to your bar charges and dining room wine account.