

PRINSENDAM



There is a difference between a cruise and a voyage - a difference beyond the mere number of days. It has to do with an inspired itinerary, an intimate guest list and a ship built expressly for exploring rare corners around the world. This is the experience Holland America Line has perfected and *ms Prinsendam* flawlessly executes. Carrying fewer than 800 guests, *ms Prinsendam* offers a very special onboard experience to those who voyage with her. Forty percent of her spacious staterooms feature private verandahs. Her spacious public rooms are adorned with fine art and antiques. Onboard activities include being pampered in our spa, gaining new perspectives from our Explorations Speaker Series, enjoying award-winning entertainment and just relaxing in the fresh sea air.

SHIP FACTS

Tonnage: 38,000

Date Refurbished: 2002

Country of registration: Netherlands

Maximum capacity: 793

Number of crew: 443

Crew nationality: International

Officer nationality: International

Language spoken: Multi-Language

Length: 669 feet

FACILITIES/ON-BOARD ACTIVITIES

Athletic/Exercise Facilities

Aerobic and Exercise Room

Fitness Center

Health Club

Jogging Track

Sports Court

Weight Training Equipment

Entertainment/Recreation

Bars/Lounges/ Night Clubs - 4
Art Exhibition and Auctions
Art Gallery
Casino
Fine Art Exhibition and Art Auction
Jacuzzi
Library
Movie Theater/Cinema - 3
Nautica/Spa
Photo Shop and Photo Gallery
Pool Bar
Pools - Outdoor - 2
Reading Gallery
Shuffleboard Courts
Sports Deck
Swim-Up Bars

Health and Beauty

Hair Stylist
Health Center w/Massage and Treatment Rooms
Health Spa (with whirlpools)
Massage Room - 2
Sauna/Steam Rooms
Whirlpool Spas – 3

Dining

Cafe
Dining Rooms – 3
Room service

Shopping

Boutique
Duty Free Shops
Gift Shop
Sundries Shop – 2

Kids & Teens

Club HAL

Services

Cabins for Disabled - 8
Fax Service
Handicapped Accommodations - 8
In-house Publishing Center
Laundry/Ironing/Dry Cleaning Service - 2
Photo Processing
Postal Service

Ship Facilities

Air Conditioning

Electric Current (220AC/110AC)
Bow Thrusters
Elevators - 4
Guest Decks - 2
Observation Lounge
Passenger Decks - 8
Stern Thrusters

STATEROOM AMENITIES

All rooms offer

2 twin beds that can convert to a queen or king
Closed Circuit TV
Radio/Stereo
Safe-Deposit Box
Telephones

Interior Stateroom approx. 180 square feet (R-single, N, MM, M, K, I)

No picture available – similar to Outside Stateroom but with no window.

Ocean-view Stateroom approx. 181-191 square feet (Q-single, H, G, F, E, D, C)



Includes additional amenities as

Walk-in closet
Bathtub & Shower

Deluxe Verandah Stateroom aprox. 228 - 238 square feet including Verandah (BC, AB, AA, A)



Includes additional amenities as

- Walk-in closet
- Bath with tub and shower
- Sitting area
- Refrigerator
- Floor-to-ceiling windows

Superior Verandah Suite aprox. 362 square feet including Verandah (SY, SS)



Includes additional amenities as

- Walk-in closet
- Bath with tub and shower or shower only
- Two sinks
- Sitting area
- Refrigerator
- Floor-to-ceiling windows.

Penthouse Verandah Suite (PS)

No picture available.

includes additional amenities as

Bedroom with 1 king-size bed
Walk-in closet
Bath with ocean-view
Living room
Whirlpool tub & shower
Dining area
Living Room
Refrigerator
Floor to Ceiling windows

DINING INFORMATION

How better to enhance your onboard experience than to provide incomparable cuisine in a variety of wonderful ways. Bountiful buffets and dress-up dinners, hors d'oeuvres on your verandah or a picnic on the beach are just a few of the dining options awaiting you aboard a Holland America Line cruise vacation

Number of Dinner Sitting Options: 2

Holland America Line ships offer open seating for breakfast and lunch.

There are 2 sittings for dinner on the Prinsendam. Dinner times 6:15 pm & 8:00 pm

You may request any sitting time, table size and with whom you wish to sit. All such requests should be made through your travel agent in advance of sailing. Requests will be confirmed or waitlisted at the time of booking. Table numbers and table size are on request only and will be assigned by the Maitre d' on board.

MAIN DINING ROOM

Two-tiered dining room with fine art and antiques
Elegant details including Rosenthal china & Vista white table linens
Two expert servers per table
Knowledgeable wine stewards
Elegant five-course meals
Enhanced food program with culinary consultant Master Chef Rudi Sodamin
Four dinner sittings in the main Dining Room (two on ms *Prinsendam*)

PINNACLE GRILL DINING EXPERIENCE

Intimate, reservations-only dining
Fine dining featuring Sterling Silver beef and fresh seafood
Luxurious appointments including Bulgari® china, Riedel® stemware and Frette® linens
Extensive wine list

OTHER DINING

Complimentary in-room dining
Made-to-order dinner entrees and tableside waiter service in the enhanced Lido - popular casual dining alternative. Healthy alternative meals in all restaurants, including low carbohydrate options

Special Diet: Available upon request

Clothing and dress code

The right clothing can make a big difference in the enjoyment of your cruise. First and foremost, dress for comfort. Daily life aboard ship and in ports of call is laid-back and casual. You are encouraged to wear whatever makes you feel most comfortable-sportswear, shorts, sundresses, slacks, and so on. Warmer climates call for clothing made of lightweight, breathable fabrics. For cooler climates casual cloths are suggested, that can be layered easily and possibly a raincoat and waterproof hat or umbrella and gloves. Bring a swimsuit-all ships have pools and whirlpools. Shoes and a cover-up over a bathing suit when walking through the interior of the ship are requested.

If you'd like to jog on deck or work out in the fitness center, bring workout gear. Footwear should include comfortable walking shoes for visits ashore and sandals or rubber-soled shoes for strolling on deck.

Evening dress falls into three distinct categories. Each night a daily program will be delivered to your stateroom announcing the suggested dress for the following evening. Comfortable, relaxed clothing is fine for evenings designated as casual; however, T-shirts, jeans, swimsuits, tank tops and shorts are not allowed in the dining room, Lido restaurant, or public areas during the evening hours. During informal nights, dresses or pantsuits for women and jackets (tie optional) for men are standard.

On festive formal evenings, women usually wear cocktail dresses or gowns and men usually wear business suits or tuxedos. There are approximately two formal nights per week. (Gentlemen: Although business suits or tuxedos are suggested attire for formal evenings, they are certainly not required. You are welcome to wear a jacket and tie on formal nights). Formalwear for ladies and gentlemen can be pre-ordered for your use for the duration of your cruise.

In order to complement fellow guests, Holland America asks that you observe the suggested dress code throughout the entire evening.

Gratuities Policy

Exceptional service is part of the Holland America cruise experience. Because you are a guest, the goal is to make sure you receive the finest service possible. And Holland America has made it easy for you to reward excellent service onboard.

A gratuity of \$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service onboard exemplary and, should you wish to make adjustments, you may do so at the end of the cruise by contacting the front desk.

In terminals, airports, ports of call and on shore excursions, it is suggested that you extend gratuities consistent with customary local practices.

Bar and Wine Service Charge

A 15% service charge will be automatically added to your bar charges and dining room wine account.